



Customer Update : Mar 08

Key Info: Factory Shutdown Dates 2008 . New Barcode System

Factory Shutdown Dates 2008

For your information our holiday shutdown dates during 2008 are as follows:

27th May to 30th May 2008

28th July to 1st Aug 2008

29th Sept to 3rd Oct 2008

Please ensure requested delivery dates are outside of these dates.

New Barcode System coming from April 2008

As part of our programme of continuous improvement, we at Teddington Electronics are always looking to increase our level of customer information and support. Part of this programme will involve the introduction of Barcoding and Serial Numbers on every item manufactured by us.

What benefits will Barcodes bring?

Barcodes will enable better product identification and traceability. Quoting this unique number to us, will enable us to tell you exactly when a product was built and despatched. Internally, we will also be able to tell who was responsible for each stage of it's manufacture and who tested and passed each board: data which will help us investigate any issues and identify training needs for example.

One of the major benefits that we at Teddington Electronics will gain is that our capacity planning will be much simpler. It will be simpler to identify where every job is throughout each manufacturing stage, simpler to maintain warranty information and consequently simpler to support our customers.

What form will the Barcode take?

The Barcodes will consist of 12 digits (Code 39). The combination will start with our part number for each pcb, followed by 4 hexadecimal digits. For example:

BB1-001-1234

Will I need a Barcode reader?

Generally not. The serial number will also be printed beneath the bar code, so that they can be identified without a barcode reader. However, if your assembly is very small we may have to use a "snowflake" or data-matrix format (code 128), without a printed serial number.

When is this starting?

We are aiming to implement this from April 2008 if not earlier. In the meantime, if you have a specific barcode need, please contact Georgina Sheppard in Customer Services on 01726 624083 or your personal Sales Account Manager, to talk through your requirements.